# Huron Consulting Group Inc.

Investor Day



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HURON

## Forward-Looking Statements

Statements in this presentation that are not historical in nature, including those concerning the company's current expectations about its future results, are "forward-looking" statements as defined in Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. Forward-looking statements are identified by words such as "may," "should," "expects," "provides," "anticipates," "assumes," "can," "will," "meets," "could," "likely," "intends," "might," "predicts," "seeks," "would," "believes," "estimates," "plans," "continues," "quidance," or "outlook" or similar expressions. These forward-looking statements reflect the company's current expectations about future requirements and needs, results, levels of activity, performance, or achievements. Some of the factors that could cause actual results to differ materially from the forward-looking statements contained herein include, without limitation: the impact of the COVID-19 pandemic on the economy, our clients and client demand for our services, and our ability to sell and provide services, including the measures taken by governmental authorities and businesses in response to the pandemic, which may cause or contribute to other risks and uncertainties that we face; failure to achieve expected utilization rates, billing rates and the number of revenue-generating professionals; inability to expand or adjust our service offerings in response to market demands; our dependence on renewal of client-based services; dependence on new business and retention of current clients and qualified personnel; failure to maintain third-party provider relationships and strategic alliances; inability to license technology to and from third parties; the impairment of goodwill; various factors related to income and other taxes; difficulties in successfully integrating the businesses we acquire and achieving expected benefits from such acquisitions; risks relating to privacy, information security, and related laws and standards; and a general downturn in market conditions. These forward-looking statements involve known and unknown risks, uncertainties, and other factors, including, among others, those described under "Item 1A. Risk Factors" in Huron's Annual Report on Form 10-K for the year ended December 31, 2021 that may cause actual results, levels of activity, performance or achievements to be materially different from any anticipated results, levels of activity, performance, or achievements expressed or implied by these forward-looking statements. The company disclaims any obligation to update or revise any forward-looking statements as a result of new information or future events, or for any other reason.

Guidance noted in this presentation was effective as of February 24, 2022. Nothing in this presentation should be construed as reaffirming, disaffirming or updating such guidance.

# Agenda

#### Presentation Begins at 9:00 AM ET

| Welcome  | Elizabeth Entinghe, CVP Corporate Development and Chief of Staff |  |  |  |  |
|--|--|--|--|--|--|
| Positioning the Company for Accelerated Growth and<br>Improved Profitability         | Jim Roth, Chief Executive Officer                                |  |  |  |  |
| Integrating our Industry and Capability Expertise to<br>Drive More Consistent Growth | Mark Hussey, President and Chief Operating Officer               |  |  |  |  |
| Accelerating Growth in the Healthcare Industry                                       | Jim Gallas, Healthcare Industry Leader                           |  |  |  |  |
| Accelerating Growth in the Education Industry  | Peter Eschenbach, Education Industry Leader                      |  |  |  |  |
| Expanding Our Growing Credentials in Commercial Industries                           | Mark Hussey  |  |  |  |  |
| 10-minute Break  |  |  |  |  |  |
| Fireside Chat: Advancing Our Global Digital Platform                                 | Moderated by Jim Roth  |  |  |  |  |
|  | Mario Desiderio, Digital Capability Leader                       |  |  |  |  |
|  | Moderated by Ernie Torain, General Counsel                       |  |  |  |  |
| Fireside Chat: Broadening Our Strategy and Financial Advisory                        | Flint Besecker, Corporate Finance Capability Leader              |  |  |  |  |
| Capabilities   | John DiDonato, Business Advisory Capability Leader               |  |  |  |  |
|  | Andy Waldeck, Innosight Capability Leader                        |  |  |  |  |
| Executing Our Financial Strategy   | John Kelly, Chief Financial Officer                              |  |  |  |  |
| 084  | Moderated by Elizabeth Entinghe                                  |  |  |  |  |
| Q&A  | Executive Team   |  |  |  |  |
| Closing Remarks  | Jim Roth   |  |  |  |  |

Positioning the Company for Accelerated Growth and Improved Profitability



**Jim Roth** Chief Executive Officer



## Focused execution on our growth strategy

| ] | Leading Market Positions In Two Critical<br>Industries<br>Focus: Accelerating growth in Healthcare and Education   | Healthcare and Education<br>revenues represented<br><b>75%</b><br>of total company revenues<br>in 2021 | Commitment to<br>Delivering:  |
|---|--|--|---|
| 2 | Growing Presence in Commercial Industries<br>Focus: Expanding our growing credentials in commercial end<br>markets   | Commercial revenues<br>represented<br><b>25%</b><br>of total company revenues<br>in 2021               | <ul> <li>Low double-digit<br/>annual revenue<br/>growth</li> </ul>                          |
| 3 | Rapidly Growing Global Digital Capability<br>Focus: Advancing our integrated digital platform to support its strong<br>growth trajectory   | Digital grew to nearly<br><b>40%</b><br>of total company revenues<br>in 2021                           | <ul> <li>Mid-teen %<br/>adjusted EBITDA<br/>margins by 2025</li> <li>High teen %</li> </ul> |
| 4 | Solid Foundation for Growth and Margin Expansion<br>Focus: Executing on our primary revenue drivers and margin levers to<br>achieve more consistent growth and improve profitability | Recurring revenue<br>represented<br><b>15%</b><br>of total company revenues<br>in 2021                 | annual EPS<br>growth<br>• Strong annual<br>cash flows with                                  |
| 5 | Strong Balance Sheet and Cash Flows<br>Focus: Delivering 25%-50% of deployed capital as a return to<br>shareholders via share repurchases  | \$65M<br>of capital returned to<br>shareholders via share<br>repurchases in 2021                       | 25-50% targeted<br>for share<br>repurchases   |

# Driving our vision through five key ESG commitments

Illustrative Actions Taken in 2021

| ADVANCING OUR<br>CLIENTS'<br>MISSIONS  | We serve clients in industries that have a<br>significant impact on the health and well-being,<br>education and economic growth of our communities | Established Huron Social Alliance to<br>help address the need for broader<br>educational access and support<br>resource-constrained institutions |
|--|--|--|
| INVESTING IN<br>OUR PEOPLE             | We are committed to investing in our people<br>and fostering a diverse and inclusive culture   | Joined the CEO Action for Diversity &<br>Inclusion™ coalition  |
| SERVING OUR<br>COMMUNITIES             | We have a long tradition of supporting<br>the communities where we live and work   | Supported 475 organizations through<br>volunteering, matching gifts and<br>corporate donations   |
| ACHIEVING<br>ENVIRONMENTAL<br>PROGRESS | We are focused on protecting and preserving our planet for future generations  | Established and reported our<br>baseline greenhouse gas (GHG)<br>emissions to support goal<br>development  |
| MANAGING<br>RESPONSIBLY                | We hold our directors, management and employees to<br>the highest standards of integrity and principled<br>business conduct                        | Published Human Rights and Health<br>and Safety Policies to provide<br>additional transparency into our<br>policies and practices                |

For more details, see the Company's 2021 Environmental, Social and Governance (ESG) Report, which can be found in the investor relations section of the Company's website, including our Sustainability Accounting Standards Board (SASB) Index Addendum, EEO-1 Statement and baseline environmental impact data.

# Furthering our commitment to our people

77%

11

Employee engagement score in 2021 Above the Glint global benchmark of 74%

Years in a row recognized as a Best Firm to Work For by Consulting magazine



Of all senior leadership promotions made at the end of 2021 were women



Executive coaching hours invested in the development of our people



mentoring program

Huron's Diversity and Inclusion Journey

Released D&I workforce data in inaugural Corporate Social Responsibility Report



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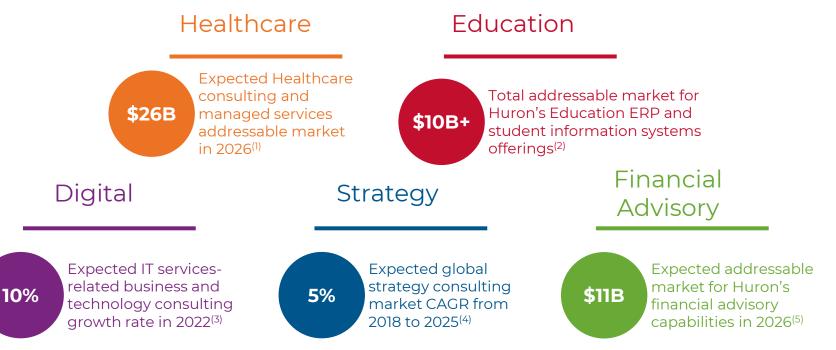
Integrating our Industry and Capability Expertise to Drive More Consistent Growth



Mark Hussey President and Chief Operating Officer



Operating in a large, growing professional services industry with core end markets facing significant disruption and/or regulatory change



- Internal analysis coupled with data from The Tambellini Group's 2021 Student Systems and Financial Management and Human Capital Management Systems US Higher Education Market Share, Trends and Leaders reports.
- Rimol, M. (2022, January 18). Gartner Forecasts Worldwide IT Spending to Grow 5.1% in 2022. Gartner.

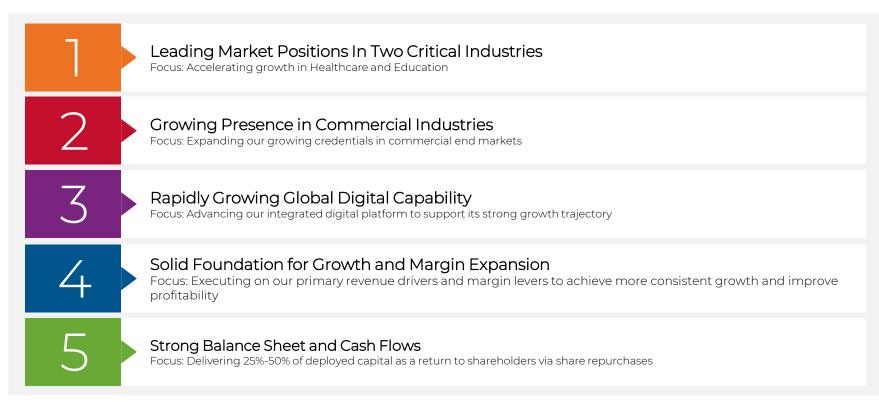
(2) (3)

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Internal analysis coupled with data from Market Research Future's Olobal Strategy Consulting Market Information by Services, by Organization Size, by Industry Vertical and Region – Forecast to 2027 report dated August 2021.

## Focused execution on our growth strategy



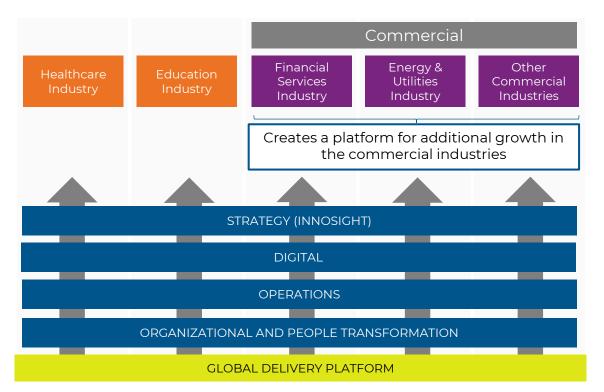
# Building on our primary revenue drivers, including our foundation of recurring revenue, to drive consistent growth

| DEEP CLIENT<br>RELATIONSHIPS<br>Sticky client relationships<br>lead to new or expanded<br>engagement opportunities                             | MULTI-YEAR<br>TRANSFORMATIONS<br>Multi-year strategic or<br>digital transformation<br>engagements  | MANAGED SERVICES<br>Multi-year managed<br>services and/or<br>outsourcing engagements<br>that take on more<br>permanent roles in a<br>clients' operating structure | PRODUCTS AND<br>ACCELERATORS<br>Digital products or<br>accelerators drive recurring<br>revenue and/or new<br>consulting engagements | ADDITIONAL<br>RECURRING REVENUE<br>MODELS<br>Multi-year subscription-<br>based contracts or<br>business models with new<br>recurring revenue streams |
|--|--|---|---|--|
| 85% of Huron's<br>revenue in 2021 was<br>from repeat clients,<br>including 12 clients<br>who have worked<br>with Huron each<br>year since 2004 | Multi-year strategic<br>and digital<br>transformations<br>have represented<br>more than 25% of<br>total company<br>revenues in each of<br>the last three years | Managed services<br>generated approx.<br>6% of total company<br>revenues in 2021 of<br>which nearly 65%<br>was recurring  | Healthcare and<br>Education products<br>generated approx.<br>6% of total company<br>revenues in 2021                                | Other recurring<br>revenue models<br>generated approx.<br>4% of total company<br>revenues in 2021  |

ANNUAL RECURRING REVENUES GREW 7% OVER 2020, COMPRISING 15% OF TOTAL COMPANY REVENUES IN 2021 New operating model expands and more deeply integrates Huron's industry expertise with its digital, strategic and financial advisory capabilities

| OPPORTUNITY TO UNLOCK MEANINGFUL<br>SHAREHOLDER VALUE              | FROM<br>Historical Operating Model           | TO<br>New Operating Model  |
|--|--|--|
| Strengthens our go-to-market<br>strategy and competitive advantage | Standalone business units                    | Matrixed operating model with more integrated businesses               |
|  | Multiple industry go-to-market<br>strategies | Unified industry expertise and go-to-market focus                      |
| that support margin expansion                                      | Standalone capabilities                      | Integrated companywide<br>capabilities and global delivery<br>platform |
| Positions the company to accelerate growth and innovation          | Focused collaboration areas                  | Aligned accountability and collaboration                               |

# Operating model is matrixed on industry expertise and capability and built on a rapidly growing global platform





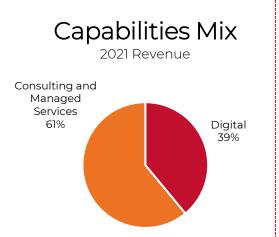
#### Industry

Aligning under a common go-tomarket strategy across all of our firm-wide offerings in each industry and driving greater accountability to achieve our industry growth goals



#### Capability

Aligning common capabilities across the enterprise to better drive operating efficiencies and elevate our collective market position Integrates our digital-related capabilities into a unified global platform and provides improved visibility into our growing offerings





#### **Consulting and Managed Services**

includes all management consulting services, managed services (excluding technology) and outsourcing revenue delivered across the company, irrespective of industry

#### Digital



represents all technology and analytics services, including technology-related managed services, and products revenue delivered across the company, irrespective of industry



**83%** of Digital revenue is comprised of technology services revenue



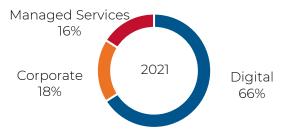
17%

of Digital revenue is comprised of technology product revenue Rapidly growing global delivery platform enables Huron to accelerate growth and expand margins









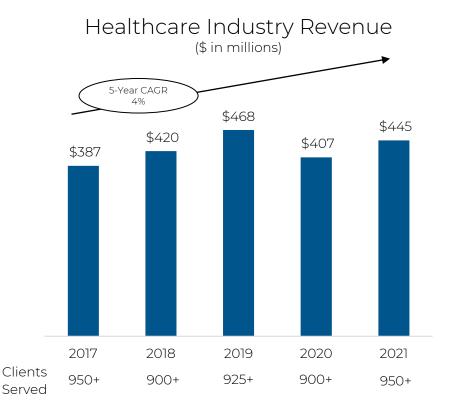
# Accelerating Growth in the Healthcare Industry



**Jim Gallas** Healthcare Industry Leader



Healthcare industry segment returned to growth in 2021 and is well-positioned to accelerate growth in 2022 and beyond



#### The leading trusted advisor to the healthcare industry

- Served over 95% of the largest hospitals and health systems in America<sup>(1)</sup>
- Industry-first approach built around a team of leading experts, including 100+ clinicians
- Breadth of capabilities creates a full-service partner, spanning strategy and innovation, operations, digital and organizational transformation
- Uniquely positioned to put strategy into practice with demonstrable implementation outcomes ranging from:
  - Improved revenue between 3-10%+ with optimized performance, enhanced access and accelerated growth
  - Reduced total operating expenses by 10-20%+
  - Improved consumer experience results by 5-15+ percentile points

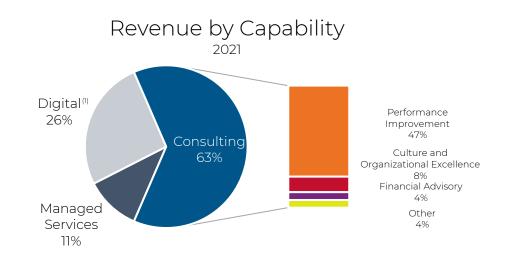
Building on our primary revenue drivers in Healthcare, including our foundation of recurring revenue, to drive consistent growth

| DEEP CLIENT<br>RELATIONSHIPS<br>Sticky client relationships<br>lead to new or expanded<br>engagement opportunities | MULTI-YEAR<br>TRANSFORMATIONS<br>Multi-year strategic or<br>digital transformation<br>engagements   | MANAGED<br>SERVICES<br>Multi-year managed<br>services and/or<br>outsourcing engagements<br>that take on more<br>permanent roles in a<br>clients' operating structure | PRODUCTS AND<br>ACCELERATORS<br>Digital products or<br>accelerators drive recurring<br>revenue and/or new<br>consulting engagements | ADDITIONAL<br>RECURRING REVENUE<br>MODELS<br>Multi-year subscription-<br>based contracts or<br>business models with new<br>recurring revenue streams |
|--|---|--|---|--|
| On average, 90%+ of<br>annual Healthcare<br>industry segment<br>revenues are derived<br>from repeat clients        | Multi-year<br>transformations<br>span our strategy,<br>operations and<br>digital capabilities,<br>creating a solid<br>annual revenue base<br>from which to grow | Revenue cycle and<br>digital managed<br>services doubled in<br>revenues in 2021 as<br>compared to 2020   | Healthcare products<br>generated over 25%<br>of total healthcare<br>industry segment<br>digital revenues in<br>2021                 | Additional recurring<br>revenue models<br>represented<br>approximately 8% of<br>total Healthcare<br>industry segment<br>revenues in 2021             |

Accelerating growth by unifying our offerings and our goto-market strategy to better serve the healthcare industry

More deeply integrating Huron's industry expertise with the full breadth of its capabilities

 60+ Healthcare industry clients were served in 2021 from multiple Huron business units



#### EXPANDING OUR STRENGTHS IN KEY AREAS

DIGITAL • REVENUE CYCLE OPTIMIZATION • COST TRANSFORMATION • CARE AND CONSUMER EXPERIENCE ORGANIZATIONAL AND PEOPLE TRANSFORMATION • STRATEGY AND INNOVATION Healthcare faces significant strategic and operational pressures, creating a growth opportunities for Huron

|   | Opportunities For Huron's Offerin   |              |                      | Offerings                         |                       |                     |              |
|---|---|--------------|----------------------|-----------------------------------|-----------------------|---------------------|--------------|
| Top Issues Confronting                      | Hospitals <sup>(1)</sup>  | Strategy     | Perform.<br>Improve. | Culture<br>and Org.<br>Excellence | Financial<br>Advisory | Managed<br>Services | Digital      |
| Financial challenges                        | PCP Turnover, Burnout Generated<br>\$979M in Excess Healthcare Spending                                 | $\checkmark$ | $\checkmark$         | $\checkmark$                      | $\checkmark$          | $\checkmark$        | $\checkmark$ |
| Personnel shortages of all types            | About 1 in 5 healthcare workers have left medicine since the pandemic began                             | 1            | ~                    | ~                                 |                       | 1                   | 1            |
| Access to care                              | Staff shortages, deferred treatment driving Modern Healthcare   | $\checkmark$ | $\checkmark$         | $\checkmark$                      |                       | $\checkmark$        | $\checkmark$ |
| Inadequate<br>technology                    | The digital revolution has begun but<br>52% of executives have not<br>progressed beyond the pilot stage | 1            | 1                    |                                   |                       |                     | 1            |
| Patient safety and quality                  | CDC, CMS call for rebuilding health system after patient safety measures drop                           |              | 1                    | ~                                 |                       |                     | 1            |
| Compliance with<br>governmental<br>mandates | Report: Only 14.3% of hospitals<br>compliant with price transparency<br>rules one year in               | ~            | ~                    | $\checkmark$                      | $\checkmark$          | $\checkmark$        | $\checkmark$ |
| Patient satisfaction and consumerism        | Convenience, Technology Use Can<br>Boost Patient Satisfaction   | 1            |                      | ~                                 |                       | ~                   | 1            |
| Physician-hospital<br>relations             | 70% of physicians are now employed by hospitals or corporations   |              | $\checkmark$         | $\checkmark$                      |                       |                     | $\checkmark$ |

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(1) Top Issues Confronting Hospitals in 2021. (2022, February 4). American College of Healthcare Executives. https://www.ache.org/learning-center/research/about-the-field/top-issues-confronting-hospitals/top-issues-confronting-hospitals-in-2021

# Investing to deliver future growth in Healthcare

#### STRONG MOMENTUM TO DATE

#### OPPORTUNITIES THAT LIE AHEAD

#### INNOVATING TO STRENGTHEN OUR LEADING MARKET POSITION

#### BROADENING OUR CAPABILITIES AND SERVICE OFFERINGS

- Expanded our client base beyond healthcare providers, which now represents over 15% of Healthcare industry segment revenues in 2021
- Established and grew revenue cycle managed services offerings, doubling annual revenues from 2020 to 2021

- Accelerating growth in revenue cycle consulting and managed services
- Combining our strategic, digital and performance improvement capabilities to drive greater margin improvements for our clients
- Growing market share in our core healthcare digital services (e.g., EHR, ERP, CRM, etc.) and products
- Advancing people transformation capabilities to help clients achieve greater workforce resiliency

- Further developing and deploying intelligent automation and analytics
- Investing in new digital capabilities, including data and advanced analytics, and further integrating our Perception Health acquisition
- Expanding our federal health and payor offerings
- Continuing to expand acute care delivered in the home via our exclusive partnership with Medically Home

# Accelerating Growth in the Education Industry

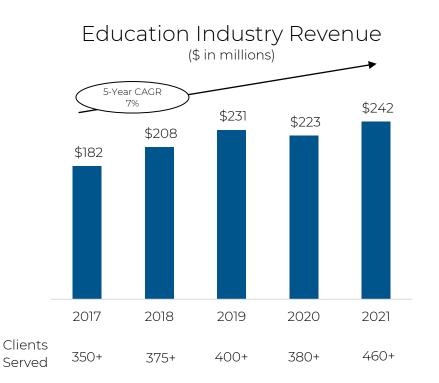


**Peter Eschenbach** Education Industry Leader



# Achieved record revenues for the Education industry segment in 2021, setting the stage for continued strong growth

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#### The leading trusted advisor to the U.S. education industry

- 20+ clients generated revenues greater than \$2.5M in 2021
- Growing recurring revenue in our research, digital and student offerings, representing ~15% of Education industry segment revenue in 2021

#### Distinct and strong competitive advantage

- Powerful network of client relationships built over decades
- Deep industry expertise garnering experience from working in industry and conducting thousands of engagements since our founding
- Breadth of capabilities creates a unique, full-service partner to support the myriad of complexities facing the education industry
- Research and student businesses have distinct competitive advantages given our expertise and comprehensive set of offerings

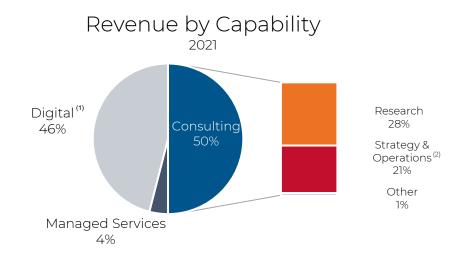
Building on our primary revenue drivers in Education, including our foundation of recurring revenue, to drive consistent growth

| DEEP CLIENT<br>RELATIONSHIPS<br>Sticky client relationships lead<br>to new or expanded<br>engagement opportunities | MULTI-YEAR<br>TRANSFORMATIONS<br>Multi-year strategic or digital<br>transformation engagements  | MANAGED SERVICES<br>Multi-year managed services<br>and/or outsourcing<br>engagements that take on<br>more permanent roles in a<br>clients' operating structure | PRODUCTS AND<br>ACCELERATORS<br>Digital products or accelerators<br>drive recurring revenue and/or<br>new consulting engagements       | ADDITIONAL<br>RECURRING REVENUE<br>MODELS<br>Multi-year subscription-based<br>contracts or business models<br>with new recurring revenue<br>streams |
|--|---|--|--|---|
| Approx. 90%+ of<br>annual Education<br>industry segment<br>revenues are derived<br>from repeat clients             | On average, 35% of<br>total annual<br>Education industry<br>segment revenues<br>are derived from<br>multi-year digital<br>transformation<br>engagements | Research managed<br>services and digital<br>managed services in<br>the Education<br>industry collectively<br>grew nearly 35% in<br>2021 over 2020              | In 2021, our Huron<br>Research Suite<br>product represented<br>approximately 25%<br>of total Education<br>industry digital<br>revenues | The student search<br>offerings acquired<br>via Whiteboard<br>Higher Education<br>will create a new<br>platform to drive<br>recurring revenues      |

# Accelerating growth by unifying our offerings and our goto-market strategy to better serve the Education industry

More deeply integrating Huron's industry expertise with its digital, strategic and financial capabilities

- 6 out of the top 10 Education industry clients in 2021 worked with multiple business units across Huron
- 50+ Education industry clients served in 2021 worked with our consulting and digital teams



#### EXPANDING OUR STRENGTHS IN KEY AREAS

DIGITAL · RESEARCH · STUDENT STRATEGY · STRATEGY AND OPERATIONS

(2) Strategy and operations includes the Company's student strategy-related offerings..

Following the pandemic, 77% of higher education institutions are seeking change, creating new opportunities for Huron

Which of the following outcomes most closely reflect your view of how your institution will respond to the COVID-19 pandemic and economic recession?<sup>(1)</sup>



(1) Lederman, D., 2021. Survey shows college presidents emerging from COVID-19 more confident their institutions can change and thrive | Inside Higher Ed. [online] Inside highered.com. Available at: <a href="https://www.insidehighered.com/news/survey/survey/survey-shows-college-presidents-emerging-covid-19-more-confident-their-institutions-can-">https://www.insidehighered.com/news/survey/sur

# The education industry continues to face evolving complexities and significant challenges

Opportunities Created For Huron's Offerings

| Industry Trends   |  | Strategy &<br>Operations | Research     | Student<br>Strategy | Digital | Managed<br>Services |
|---|--|--------------------------|--------------|---------------------|---------|---------------------|
| Increased governmental scrutiny,<br>including attention to conflicts of<br>interest and foreign influence | Harvard University Professor Convicted of Making False<br>Statements and Tax Offenses<br>Federal Research:<br>NH Should Take Further Action to Address Foreign Influence<br>US. Government Accountability Office | ~                        | 1            |                     | ~       | ~                   |
| Government lifting spending freeze<br>and increasing funding for research<br>agencies                     | Congress poised to boost U.S. science funding,<br>launch new health agency<br>Science  |                          | ~            |                     | ~       | 1                   |
| Need to modernize operations with shift to the cloud  | Tambellini Report Shows Accelerated Growth in Technology<br>Spending As Higher Education Increases Investments in Cloud-<br>Based Systems  | 1                        | 1            | ~                   | ~       | ~                   |
| Enrollment challenges increasing despite rise in applications   | College enrollment continues to slide<br>as free tuition and loan forgiveness<br>stall<br>Advancing Equity, Accessibility, Affordability and Achievement   | 1                        |              | 1                   | ~       | 1                   |
| Financial profile creates opportunity for strategic investment  | Huge boost for US science funding<br>inches closer to reality<br>Stable outlooks issued for higher ed as<br>inflation undercuts revenue increases  | ~                        | ~            | ~                   | ~       | ~                   |
| Value of higher education and long-<br>term sustainability continue to be in<br>question                  | Report: 30% of colleges fail to provide strong<br>ROI after 10 years<br>The \$670 Billion College-<br>Indextrial Complex Is Under<br>Threat From Online School THE WALL STREET JOURNAL                           | ~                        | $\checkmark$ | ~                   | 1       |                     |
| Disruption in the workforce and the war for talent is increasing  | President Series: Remaining relevant in 2022<br>requires deep focus on students, employees<br>How the Pandemic Shrank the Higher Ed Workforce  | $\checkmark$             | 1            | 1                   | ~       | ~                   |

# Investing to deliver future growth in Education

|   | 0  | PPORTUNITIES THAT LIE AHE   | AD  |
|---|--|---|---|
| STRONG MOMENTUM<br>TO DATE  | EXPANDING<br>CAPABILITIES IN<br>STUDENT TO GROW<br>MARKET SHARE  | STRENGTHENING OUR<br>LEADING MARKET<br>POSITION IN RESEARCH   | EXTENDING OUR<br>LEADERSHIP POSITION<br>IN DIGITAL  |
| <ul> <li>Significant growth in<br/>strategy, innovation and<br/>organizational<br/>transformation offerings</li> <li>Launched athletics offering</li> <li>Expanded into mid-market<br/>higher education<br/>institutions</li> <li>2019 group hire of student<br/>resources provided a<br/>significant ROI and<br/>strengthened Huron's<br/>market leading position</li> </ul> | <ul> <li>Accelerating growth in<br/>student strategy, including<br/>new search capabilities<br/>acquired via Whiteboard<br/>Higher Education</li> <li>Continuing to gain<br/>momentum in student<br/>information systems (SIS)<br/>offerings, which represent a<br/>\$6B total addressable<br/>market opportunity</li> <li>Growing customer<br/>relationship management<br/>(CRM) offerings</li> </ul> | <ul> <li>Advancing analytics<br/>capabilities to further<br/>differentiate our offerings</li> <li>Continuing to scale our<br/>research managed<br/>services offerings</li> <li>Further investing in our<br/>Huron Research Suite<br/>product to gain<br/>additional market share<br/>and support full research<br/>outsourcing</li> </ul> | <ul> <li>Continuing to grow our core digital service offerings (i.e., ERP, EPM, etc.)</li> <li>Traditional HCM/FIN ERP offerings alone represent a \$4B total addressable market opportunity</li> <li>Strengthening our global delivery capabilities</li> </ul> |

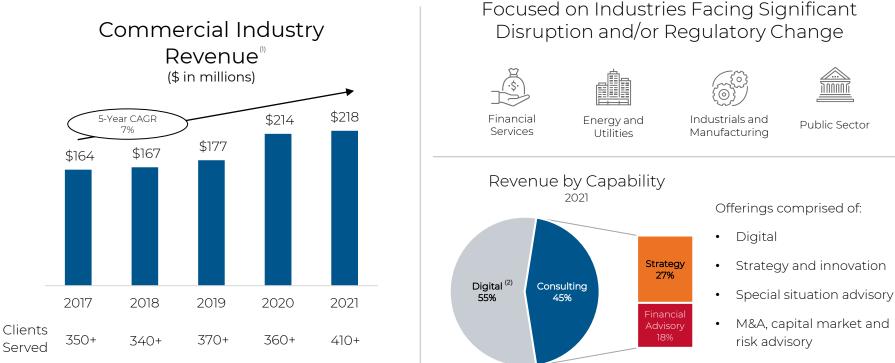
## Expanding Our Growing Credentials in Commercial Industries



Mark Hussey President and Chief Operating Officer



Commercial industries create a platform to drive new avenues for growth while increasing diversification in our portfolio and end markets



Commercial segment industry revenue is inclusive of the Life Sciences business through the date of disposition in Q4 2021.
 Digital includes technology-related managed services.

Building on our primary revenue drivers in Commercial, including our foundation of recurring revenue, to drive consistent growth

| DEEP CLIENT<br>RELATIONSHIPS<br>Sticky client relationships lead to new or<br>expanded engagement opportunities | MULTI-YEAR<br>TRANSFORMATIONS<br>Multi-year strategic or digital<br>transformation engagements   | MANAGED SERVICES<br>Multi-year managed services and/or<br>outsourcing engagements that take on<br>more permanent roles in a clients'<br>operating structure | PRODUCTS AND<br>ACCELERATORS<br>Digital products or accelerators drive<br>recurring revenue and/or new<br>consulting engagements   |
|---|--|---|--|
| More than 70% of annual<br>Commercial industry<br>segment revenues were<br>derived from repeat clients          | Over the last five years,<br>multi-year strategic and<br>digital transformation<br>engagements generated<br>more than \$430M of<br>Commercial industry<br>segment revenues | Established digital<br>managed services in 2019<br>and grew revenues to over<br>\$8M in 2021  | Investing in new products<br>and accelerators to serve<br>the commercial industries,<br>including Huron's energy<br>application toolkit focused<br>on the energy and utilities<br>industry |

Fireside Chat: Advancing Our Global Digital Platform



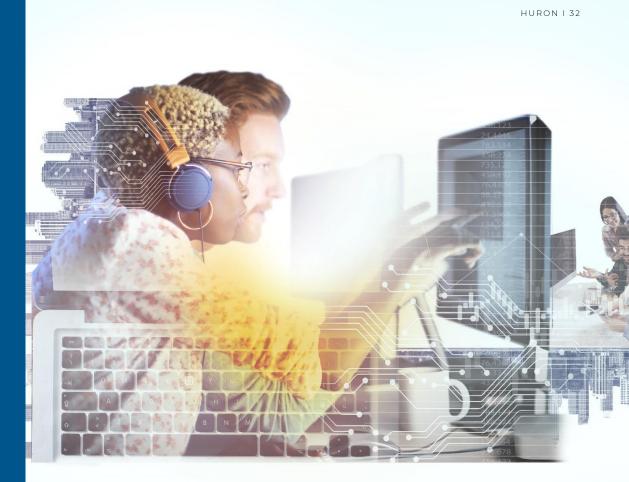
Mario Desiderio

Digital Capability



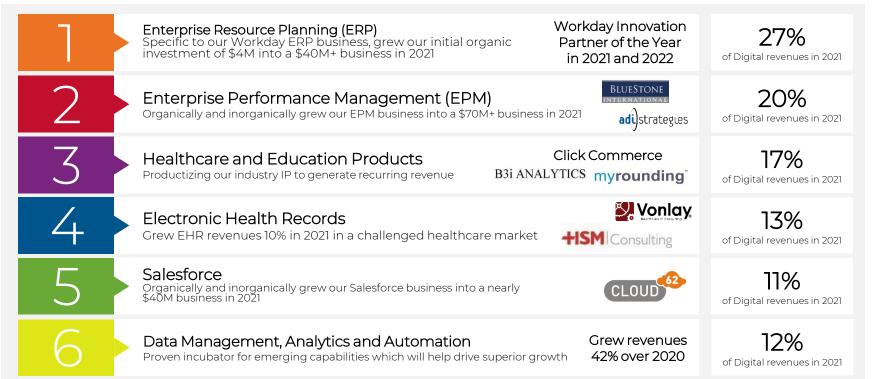
Jim Roth, Moderator

Chief Executive Officer

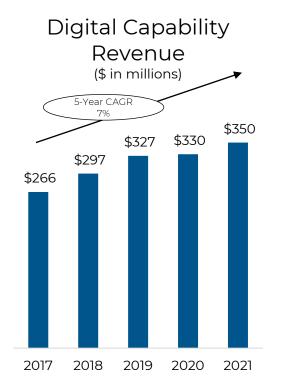


# Built a \$350M Digital platform since 2010 through modest organic investments and \$200M in deployed capital

Expect to generate revenues in excess of \$400M in 2022

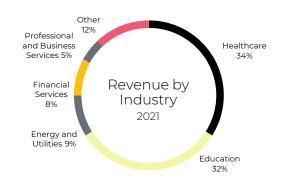


Growth through the pandemic, despite strong headwinds in our largest end markets, demonstrates the continued demand for our digital offerings



A rapidly growing digital provider

- Dedicated industry focus drives differentiation
- More nimble and collaborative than a global systems integrator
- A full-service provider with a comprehensive set of capabilities
- Strong client qualifications and credentials spanning industries, technology partners and applications
- Leading industry expertise productized into proprietary software with strong client retention



**DT** Partners

Technology

Grown from two partners in 2013

# Market tailwinds persist, creating a meaningful growth opportunity for Huron's digital offerings

# Demand Drivers

Continuing shift to the cloud and digitization

Unleashing the next wave of productivity in a post-pandemic work environment



Delivering on the power of a datadriven enterprise



Continuing focus on the power of advanced analytics and automation



აბბი

### Investing to Deliver Future Growth

- Continuing to grow market share for our core digital service offerings (i.e., ERP, EPM, CRM, etc.)
- Expanding our digital offerings with a focus on competency adjacencies (i.e., industry boundary applications, data and analytics, blockchain)
- Advancing automation and analytics to further differentiate our consulting, digital and managed services offerings
- Strengthening our industry-focused products to further build recurring revenue
- Advancing our global delivery platform
- Deepening and growing our technology partner relationships

Fireside Chat: Broadening Our Strategy and Financial Advisory Capabilities





Flint Besecker Corporate Finance Capability Leader



Andy Waldeck Innosight <u>Cap</u>ability Leader





General Counsel





#### ANDY WALDECK

#### INNOSIGHT CAPABILITY LEADER

- Advises senior leaders on developing growth strategies, managing transformation, building innovation capabilities and designing new disruptive growth businesses
- Extensive experience across the healthcare industry including, payers, providers, medical devices, pharmaceuticals, pharmacy and health information technology

Strong year-over-year growth in 2021 and continued macro challenges create meaningful opportunities for 2022 and beyond

## 

- A leading global strategy boutique that competes and wins against larger competitors
  - Trusted advisors to clients' most senior executives
  - Distinct high-impact IP of proprietary books and methodology applied to deliver client outcomes
  - More nimble and collaborative than a Big 3 strategy firm with similar client qualifications and credentials
  - Depth of expertise across industries with distinct expertise in healthcare, life sciences, industrials and manufacturing, financial services and consumer products

#### Demand Drivers



• Acceleration of disruptive forces



Digital transformation and emergence of new competitors



• Changing stakeholder beliefs and expectations

#### Investing to Deliver Future Growth

- Deepening our industry expertise
- Expanding geographically
- Broadening our capabilities, including further scaling our Innosight Connect offering
- Building on our high-impact IP



### FLINT BESECKER

#### CORPORATE FINANCE CAPABILITY LEADER

- A seasoned C-suite executive with over 30 years of experience concentrated in the financial services, capital markets, healthcare and life science industries
- Has served in a number of C-suite roles, including chief executive officer, chief operating officer, chief financial officer and chief risk officer, and has held board positions in private and public companies

Broadening our financial advisory capabilities with expanded capital market and industry advisory services to accelerate growth

A growing set of core competencies that:

- Align closely with Huron's core end markets
- Are delivered by a team of highcaliber, highly credentialed experts

Capability offerings comprised of:

- Sell-side and buy-side middle market M&A
- Public finance advisory, including tax exempt debt
- Bank regulatory advisory, including credit risk and anti-money laundering
- Senior housing real estate advisory

#### Demand Drivers



• Active middle market M&A market

HURON | 38



• Bank regulatory environment increasing in complexity



Greater need for access to capital for healthcare providers while maintaining credit ratings



• Aging population driving need for senior housing

#### Investing to Deliver Future Growth

- Scaling our M&A capabilities
- Driving revenue momentum across new offerings



## JOHN DIDONATO

#### **BUSINESS ADVISORY** CAPABILITY LEADER

- Guided organizations through financial restructuring, operational transformation, and distressed capital raising for 35 years
- A trusted adviser to financially and operationally distressed organizations and their leadership, including having served in more than 250 companies. functioning for many as the chief restructuring officer and the lead fiduciary

## A recognized special situations leader whose offerings provide added capabilities to our core industries

A preeminent financial and operational advisory firm that is a recognized special situations advisor to the middle market that has executed over 500 matters in the past 10 years

- Global M&A Network's 2021 Turnaround Atlas award winner
  - Chapter 11 Liquidation of the Year
  - Pre-Pack Restructuring of the Year
- 2021 Restructuring Deal of the Year award winner by M&A Advisor

### Capability offerings comprised of:

- Restructuring and turnaround
- Commercial disputes
- Performance improvement

#### **Demand Drivers**

- - Disruptive events, including geopolitical uncertainty and the Great Resignation, constraining liquidity or impacting operations

HURON | 39



- Commodity volatility
- - Rising inflation and costs of capital
- - Increasing cash used in operations

### Investing to Deliver Future Growth

- Gaining additional market share for our restructuring and turnaround offerings
- Further diversifying our service offerings
- Accelerating growth by more deeply aligning our offerings with Huron's core end markets

## Executing Our Financial Strategy



John Kelly Chief Financial Officer



## Q4 and FY 2021 results demonstrate strong momentum





Revenue growth Q4 2021 over Q4 2020

~320 bps

Adjusted EBITDA margin expansion Q4 2021 over Q4 2020



Adjusted EPS growth Q4 2021 over Q4 2020

## FY 2021 HIGHLIGHTS

7%

Revenue growth year-over-year ~50 bps

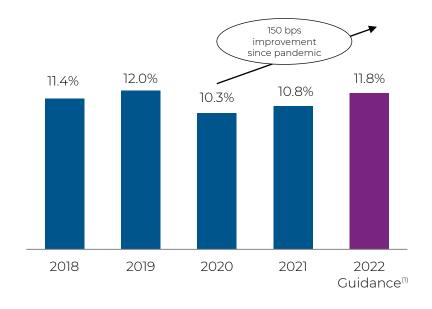
Adjusted EBITDA margin expansion year-over-year 21%

Adjusted EPS growth year-over-year

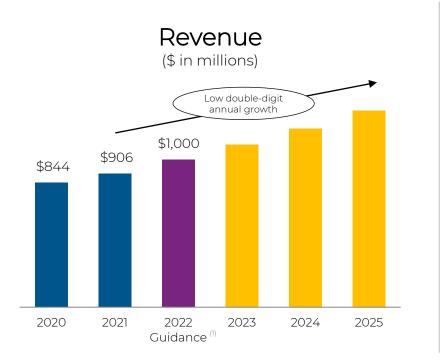
# Driving sustainable revenue growth and improved profitability



## Adjusted EBITDA Margin %



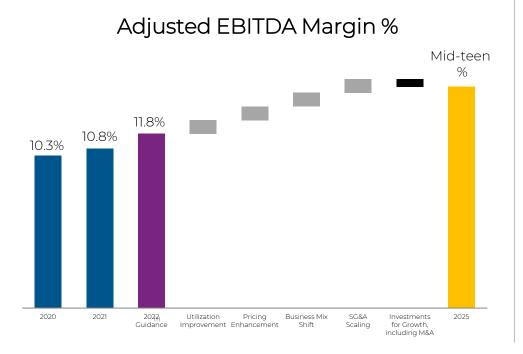
Building on our primary revenue drivers to achieve more consistent revenue growth



Organic revenue expected to drive low double-digit annual growth from 2022 to 2025

- Strong market tailwinds create growth opportunities in each of our core end markets and capabilities
- Deep industry client relationships with opportunities in which to expand wallet share by strengthening collaboration across industries and capabilities
- Accelerating growth in areas with recurring revenue

## Adjusted EBITDA margin % is on a trajectory to achieve mid-teen % in 2025



Committed to annual expansion while maintaining flexibility to optimally manage the business

- Operating income margin expansion driven by improved utilization and pricing and shift in business mix
- Improved SG&A leverage to continue as we scale the business
- Commitment to margin expansion includes continued investments in organic and inorganic growth

Healthy balance sheet and strong cash flows create flexibility to return capital to shareholders and drive future growth



## Free Cash Flow

| Historical and Fut | ure Deployment of Capital |
|--------------------|---------------------------|
|--------------------|---------------------------|

| 2021  | 5-Year Framework  |
|---|---|
| <ul> <li>62% debt paydown</li> <li>20% share repurchases</li> <li>14% M&amp;A</li> <li>5% capital expenditures</li> </ul> | <ul> <li>Committed to 25%-50% in<br/>annual share repurchases</li> <li>50%-75% available to invest in<br/>our business, inclusive of M&amp;A<br/>and organic investment in our<br/>consulting, digital and<br/>managed services capabilities</li> </ul> |

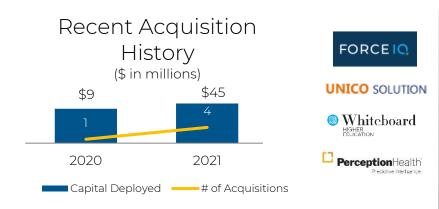
Strategic capital deployment framework balances growth, flexibility and return of capital to shareholders

- Based on our revenue and adjusted EBITDA margin % expectations, we anticipate having \$750 million to \$1 billion available for deployment over the next five years
- Commit to delivering 25%-50% of deployed capital as a return to shareholders via share repurchases through 2025<sup>(3)</sup>
- Invest in the business to strengthen our competitive position, including through the execution of strategic, tuck-in M&A
- Manage debt levels to achieve approximately 2.0x leverage ratio

(2) Reflects the midpoint of the Company's 2022 guidance as of February 24, 2022. Nothing herein shall be construed as reaffirming, disaffirming or updating such guidance. (3) As of March 16, 2022, the Company had \$106M remaining under its share repurchase authorization.

<sup>(1) 2021</sup> free cash flow is adjusted for the impact of our Life Sciences divestiture, which excludes transaction-related employee and third-party costs as well as estimated tax payments and net working capital adjustments. 2021 free cash flow yield is lower than historical amounts, reflecting record low DSO as of December 31, 2020 and the pull forward of certain cash receipts into Q4 2020, the repayment in 2021 of 2020 FICA deferrals under the CARES ACT, and a DSO higher than our target of 60 days as of December 31, 2021 due to the impact of certain larger projects with extended contractual payment terms.

Disciplined approach to M&A will continue to provide opportunities to accelerate growth in adjacencies to our core business



Strengthening our track record of success

- Expect 2020 and 2021 acquisitions to deliver 4% of total company revenues at the midpoint of our 2022 revenue guidance
- ForcelQ acquisition advanced our Salesforce Vlocity capabilities and has delivered a 17% annualized ROI as of December 31, 2021

Criteria used to evaluate strategic tuck-ins:

- Aligns with our business strategy
  - Expands our capabilities into adjacent offerings
  - Strengthens our industry expertise
- Enhances our financial strategy
  - Has a strong growth trajectory on a standalone basis
  - Is accretive to EBITDA margins
- Are a strong cultural fit
  - Four out of five recent acquisitions were Huron partners or teams we worked side-byside with at a client prior to discussing a potential transaction

## Focused execution on our growth strategy

| 1 | Leading Market Positions In Two Critical<br>Industries<br>Focus: Accelerating growth in Healthcare and Education   | Healthcare and Education<br>revenues represented<br><b>75%</b><br>of total company revenues<br>in 2021 | Commitment to<br>Delivering:  |
|---|--|--|---|
| 2 | Growing Presence in Commercial Industries<br>Focus: Expanding our growing credentials in commercial end<br>markets   | Commercial revenues<br>represented<br><b>25%</b><br>of total company revenues<br>in 2021               | <ul> <li>Low double-digit<br/>annual revenue<br/>growth</li> </ul>                          |
| 3 | Rapidly Growing Global Digital Capability<br>Focus: Advancing our integrated digital platform to support its strong<br>growth trajectory   | Digital grew to nearly<br><b>40%</b><br>of total company revenues<br>in 2021                           | <ul> <li>Mid-teen %<br/>adjusted EBITDA<br/>margins by 2025</li> <li>High teen %</li> </ul> |
| 4 | Solid Foundation for Growth and Margin Expansion<br>Focus: Executing on our primary revenue drivers and margin levers to<br>achieve more consistent growth and improve profitability | Recurring revenue<br>represented<br><b>15%</b><br>of total company revenues<br>in 2021                 | annual EPS<br>growth<br>• Strong annual<br>cash flows with                                  |
| 5 | Strong Balance Sheet and Cash Flows<br>Focus: Delivering 25%-50% of deployed capital as a return to<br>shareholders via share repurchases  | \$65M<br>of capital returned to<br>shareholders via share<br>repurchases in 2021                       | 25-50% targeted<br>for share<br>repurchases   |





**Jim Roth** Chief Executive Officer



**John Kelly** Chief Financia Officer



Mark Hussey President and Chief Operating Officer



General Counsel

Ernie Torain



## A clear and compelling investment thesis





## Investor Day

March 29, 2022





Appendix

## Use of Non-GAAP Financial Measures

In evaluating the company's financial performance and outlook, management uses EBITDA, adjusted EBITDA, adjusted EBITDA as a percentage of revenues, adjusted net income from continuing operations, adjusted diluted earnings per share from continuing operations and free cash flows, which are non-GAAP measures. Management uses these non-GAAP financial measures to gain an understanding of the company's comparative operating performance (when comparing such results with previous periods or forecasts). These non-GAAP financial measures are used by management in their financial and operating decision making because management believes they reflect the company's ongoing business in a manner that allows for meaningful period-to-period comparisons. Management also uses these non-GAAP financial measures when publicly providing their business outlook, for internal management purposes, and as a basis for evaluating potential acquisitions and dispositions. Management believes that these non-GAAP financial measures provide useful information to investors and others in understanding and evaluating Huron's current operating performance and future prospects in the same manner as management does, if they so choose, and in comparing in a consistent manner Huron's current financial results with Huron's past financial results. Investors should recognize that these non-GAAP measures might not be comparable to similarly titled measures of other companies. These measures should be considered in addition to, and not as a substitute for or superior to, any measure of performance, cash flows or liquidity prepared in accordance with accounting principles generally accepted in the United States.

Management has provided its outlook regarding adjusted EBITDA and adjusted diluted earnings per share, both of which are non-GAAP financial measures and exclude certain charges. Management has not reconciled these non-GAAP financial measures to the corresponding GAAP financial measures because guidance for the various reconciling items is not provided. Management is unable to provide guidance for these reconciling items because they cannot determine their probable significance, as certain items are outside of the company's control and cannot be reasonably predicted since these items could vary significantly from period to period. Accordingly, reconciliations to the corresponding GAAP financial measures are not available without unreasonable effort.

## Reconciliations of non-GAAP measures

Reconciliation of net income (loss) from continuing operations to adjusted earnings before interest, taxes, depreciation and amortization (EBITDA) *(in millions)* 

|  | 2017  |       | 2018  |     | 3 201 |     | 2020    |      | 202     | 21   |
|--|-------|-------|-------|-----|-------|-----|---------|------|---------|------|
| Revenues   | \$    | 733   | \$    | 795 | \$    | 877 | \$      | 844  | \$      | 906  |
| Net income (loss) from continuing operations     |       | (170) |       | 14  |       | 42  |         | (24) |         | 63   |
| Add back:  |       |       |       |     |       |     |         |      |         |      |
| Income tax expense (benefit)                     |       | (52)  |       | 11  |       | 10  |         | (10) |         | 17   |
| Interest expense, net of interest income         |       | 19    |       | 19  |       | 15  |         | 9    |         | 8    |
| Depreciation and amortization                    |       | 49    |       | 39  |       | 34  |         | 30   |         | 26   |
| EBITDA   | \$    | (154) | \$    | 83  | \$    | 101 | \$      | 5    | \$      | 115  |
| Add back:  |       |       |       |     |       |     |         |      |         |      |
| Restructuring charges                            |       | 6     |       | 4   |       | 2   |         | 21   |         | 12   |
| Litigation and other (gains) / losses, net       |       | 1     |       | (2) |       | (1) |         | (O)  |         | 0    |
| Unrealized gain on preferred stock investment    |       | -     |       | -   |       | -   |         | (2)  |         | -    |
| Goodwill impairment charges                      |       | 253   |       | -   |       | -   |         | 60   |         | -    |
| (Gain) loss on sale of businesses                |       | (٦)   |       | 6   |       | -   |         | 2    |         | (32) |
| Transaction-related expenses                     |       | -     |       | -   |       | 3   |         | 1    |         | 2    |
| Foreign currency transaction losses (gains), net |       | (O)   |       | 0   |       | 0   |         | (O)  |         | 0    |
| Other nonoperating expense (income), net         |       | 0     |       | -   |       | -   |         | -    |         | -    |
| Adjusted EBITDA                                  | \$    | 105   | \$    | 91  | \$    | 105 | \$      | 87   | \$      | 98   |
| Adjusted EBITDA %                                | 14.3% |       | 11.4% |     | 12.0% |     | % 10.3% |      | 6 10.8% |      |

## Reconciliations of non-GAAP measures

Reconciliation of net income (loss) from continuing operations to adjusted net income from continuing operations (*in millions, except earnings per share*)

|  | 2017 |        | 201 | 2018 |    | 9    | 2020 |        | 202 | 27   |
|--|------|--------|-----|------|----|------|------|--------|-----|------|
| Net income (loss) from continuing operations                       | \$   | (170)  | \$  | 14   | \$ | 42   | \$   | (24)   | \$  | 63   |
| Weighted average shares – diluted                                  |      | 21     |     | 22   |    | 23   |      | 22     |     | 22   |
| Diluted earnings (loss) per share (EPS) from continuing operations | \$   | (7.95) | \$  | 0.63 | \$ | 1.87 | \$   | (1.08) | \$  | 2.89 |
| Add back:  |      |        |     |      |    |      |      |        |     |      |
| Amortization of intangible assets                                  |      | 35     |     | 24   |    | 18   |      | 13     |     | 9    |
| Restructuring charges  |      | 6      |     | 4    |    | 2    |      | 21     |     | 12   |
| Litigation and other (gains) / losses, net                         |      | 1      |     | (2)  |    | (1)  |      | (O)    |     | 0    |
| Goodwill impairment charges  |      | 253    |     | -    |    | -    |      | 60     |     | -    |
| Unrealized gain on preferred stock investment                      |      | -      |     | -    |    | -    |      | (2)    |     | -    |
| (Gain) loss on sale of businesses                                  |      | (٦)    |     | 6    |    | -    |      | 2      |     | (32) |
| Transaction-related expenses                                       |      | -      |     | -    |    | 3    |      | 1      |     | 2    |
| Non-cash interest on convertible notes                             |      | 8      |     | 8    |    | 6    |      | -      |     | -    |
| Other nonoperating expense (income), net                           |      | 0      |     | -    |    | -    |      | -      |     | -    |
| Tax effect   |      | (82)   |     | (9)  |    | (7)  |      | (23)   |     | 2    |
| Tax expense related to Tax Cut and Jobs Act of 2017                |      |        |     | 2    |    | -    |      | -      |     | -    |
| Net tax benefit related to "check-the-box" election                |      | (3)    |     | -    |    | (1)  |      | -      |     | -    |
| Total adjustments, net of tax                                      |      | 217    |     | 32   |    | 20   |      | 72     |     | (6)  |
| Adjusted net income from continuing operations                     | \$   | 47     | \$  | 46   | \$ |      | \$   |        | \$  | 57   |
| Adjusted weighted average shares – diluted                         |      | 22     |     | 22   |    | 23   |      | 22     |     | 22   |
| Adjusted diluted EPS from continuing operations                    | \$   | 2.15   | \$  | 2.08 | \$ | 2.74 | \$   | 2.15   | \$  | 2.61 |

## Reconciliations of non-GAAP measures

Reconciliation of cash from operating activities to free cash flow (in millions)

|  | 20 | 18    | 2019 |       | 20 | 2020  |    | 021   | 2022<br>Guidance <sup>(2)</sup> |
|--|----|-------|------|-------|----|-------|----|-------|---------------------------------|
| Cash from operating activities                               | \$ | 102   | \$   | 132   | \$ | 137   | \$ | 18    | \$ 90 to 110                    |
| Less: Capital expenditures                                   |    | (15)  |      | (23)  |    | (17)  |    | (16)  | \$ 20 to 25                     |
| Free cash flow   | \$ | 87    | \$   | 109   | \$ | 120   | \$ | 2     | \$ 70 to 90                     |
| <u>Add back:</u><br>Life Sciences divestiture <sup>(1)</sup> |    | -     |      | -     |    | -     |    | 19    |                                 |
| Adjusted free cash flow                                      | \$ | 87    | \$   | 109   | \$ | 120   | \$ | 21    |                                 |
| Weighted average shares - diluted                            |    | 22    |      | 23    |    | 22    |    | 22    |                                 |
| Free cash flow per share                                     | \$ | 3.93  | \$   | 4.83  | \$ | 5.50  | \$ | 0.95  |                                 |
| End of period stock price                                    | \$ | 51.31 | \$   | 68.72 | \$ | 58.95 | \$ | 49.90 |                                 |
| Free cash flow yield   |    | 7.7%  |      | 7.0%  |    | 9.3%  |    | 1.9%  |                                 |

(1) 2021 free cash flow is adjusted for the impact of our Life Sciences divestiture, which excludes transaction-related employee and third-party costs as well as estimated tax payments and net working capital adjustments. 2021 free cash flow yield is lower than historical amounts, reflecting record low DSO as of December 31, 2020 and the pull forward of certain cash receipts into Q4 2020, the repayment in 2021 of 2020 FICA deferrals under the CARES ACT, and a DSO higher than our target of 60 days as of December 31, 2021 due to the impact of certain larger projects with extended contractual payment terms.

Guidance noted in this presentation was effective as of February 24, 2022. Nothing in this presentation should be construed as reaffirming, disaffirming or updating such guidance. (2)